



Workplace Service Delivery – Rapid approach

Unlock the future of work with ServiceNow WSD

Imagine a workplace where every request is met with seamless efficiency, employees feel empowered, and operations run smoothly. ServiceNow Workplace Service Delivery transforms this vision into reality. Streamline your workplace services, from managing facilities to optimizing employee experiences. As Plat4mation we focus on the employee experience more than ever when it comes to the Facility Management side of ServiceNow.

Leveraging AI, the platform anticipates employee needs, resolves issues proactively, and delivers personalized experiences. Whether automating routine tasks or providing insights for better decision-making, AI is at the heart of this transformation.

Ready to revolutionize your workplace? Discover how ServiceNow Workplace Service Delivery can bring your business to another maturity level and enhance the employee experience starting with our unique Rapid approach.

Set the fundamentals in place through our RAPID implementations approach

RAPID consists of these 5 pillars:

1. Responsible
2. Asset driven
3. People focus
4. Integrated
5. Data driven

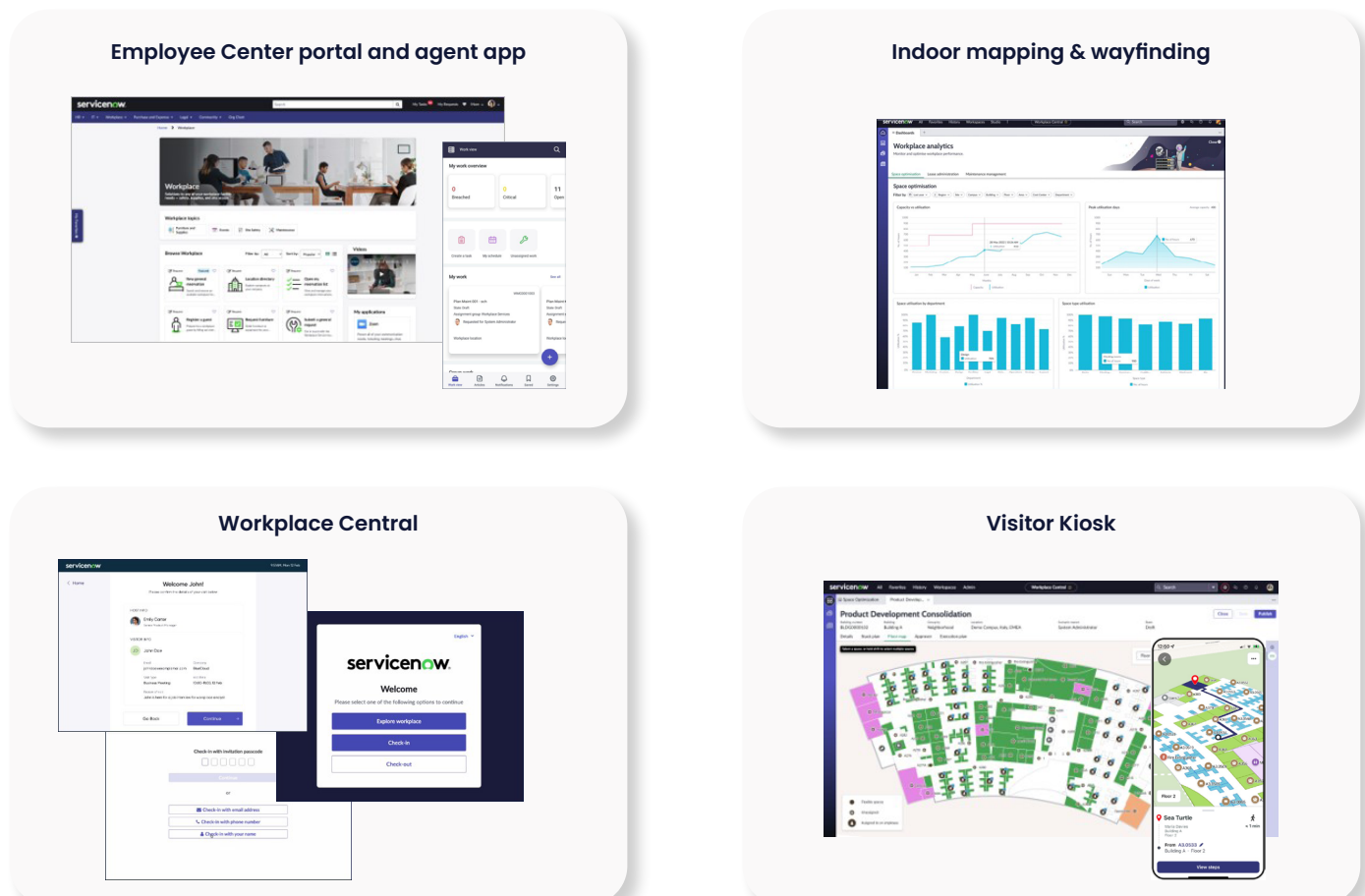
A Digital Transformation or an implementation of a new system and way of working, requires all these pillars to work together in order to deliver value to customers. For Workplace Service Delivery specifically, we have built a value-driven offering consisting of the fundamentals of a Facility Management Integrated System (FMIS) that can be implemented in a short period of time with the focus on adoption, accurate master data, process integration, governance and most importantly, best practices. Rapid implementations supports with the maturity of the Facility Department providing insights on the Strategic, Tactical and Operational levels. We prepare customers to adopt Artificial Intelligence (AI) more efficiently by setting the foundations in place.

Our Rapid approach for Workplace Service Delivery includes the following ServiceNow Processes and potential Add-ons that permits customers to cherry-pick what is attractive for them based on their requirements and maturity.



Note: The mentioned implementation days can vary based on the customer's (location) scope & add-ons

Sneak peek on ServiceNow Workplace Service Delivery features





We make work flow

Plat4mation is a global business transformation partner and ServiceNow Elite Partner dedicated to making work flow. We help organizations unlock their potential and achieve lasting success by delivering end-to-end advisory, implementation, and managed services solutions. Supporting over 200 blue-chip customers across industries, we specialize in streamlining operations and driving impact organization-wide.

Founded in 2013 and headquartered in Utrecht, the Netherlands, Plat4mation has grown to 450+ employees across 10 offices worldwide. Recognized with Global and EMEA ServiceNow Partner Awards, Plat4mation holds a leading position in the ServiceNow ecosystem. Learn more at plat4mation.com.



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